

PIERCE COLLEGE SPRING 2007 STUDENT SURVEY RESULTS



**Office of Institutional Research
September 2007**

Spring 2007 Student Survey

Gender of Survey Respondents

	Percent
Female	56%
Male	44%
Total	100%
Number of Survey Respondents	3,026

Age of Survey Respondents

	Percent
Under 20	44%
20 - 24	31%
25 - 34	14%
35 - 54	10%
55 and over	2%
Total	100%
Number of Survey Respondents	3,166

Primary Language of Survey Respondents

	Percent
English	72%
Spanish	11%
Farsi	5%
Other	4%
Filipino	2%
Russian	2%
Armenian	1%
Vietnamese	1%
Korean	1%
Japanese	1%
Chinese	0%
Total	100%
Number of Survey Respondents	2,992

Citizenship of Survey Respondents

	Percent
U.S. Citizen	79%
Permanent Resident	13%
Other Visa	4%
Student Visa-F1, M1	2%
Refugee	2%
Temporary Resident - Amnesty	1%
Total	100%
Number of Survey Respondents	3,024

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Ethnicity (General) of Survey Respondents

	Percent
White	34%
Hispanic	30%
Asian	20%
Unknown/Decline to State	7%
Black	5%
American Indian/Other Non-White	5%
Total	100%
Number of Survey Respondents	3,026

Ethnicity (Detail) of Survey Respondents

	Percent
White	34%
Mexican	15%
Decline to State	6%
Central American	6%
Filipino	6%
Other Hispanic	5%
Black	5%
Other Non-White	4%
Other Asian	4%
South American	3%
Korean	2%
Vietnamese	2%
Indian Sub-Cont	2%
Chinese	1%
Japanese	1%
American Indian	0.4%
Cambodian	0.2%
Other Pac Isl	0.2%
Laotian	0.1%
Pac Isl: Hawaiian	0.1%
Pac Isl: Guamanian	0.0%
Total	100%
Number of Survey Respondents	2,995

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Prior Educational Attainment of Survey Respondents

	Percent
HS diploma	71%
Foreign Secondary Diploma	8%
Special student currently enrolled in grade 12 or below	6%
Bachelor Degree or higher	5%
GED-HS equivalency	3%
Associate Degree	2%
Not HS graduate	2%
HS Proficiency Certificate	1%
Not HS graduate, currently enrolled in adult school	1%
Total	100%
Number of Survey Respondents	3,022

A. STUDENT BACKGROUND

How important were the following sources of information in your decision to enroll at this college?

	Very Important	Important	Somewhat Important	Not Important	Total
Published class schedule	49%	29%	12%	11%	3,097
On-line class schedule	45%	23%	13%	18%	3,088
College or District website	37%	25%	16%	22%	3,063
Family or friends	31%	28%	21%	21%	3,085
High School advisor or counselor	21%	21%	17%	41%	3,064
Current or former students	21%	26%	22%	31%	3,062
College representative coming to my high school	13%	17%	17%	53%	3,048
Workplace notice, program, or employer's recommendation	12%	16%	19%	54%	3,057
Special events at this college	10%	17%	22%	51%	3,058
Athletic coach recruitment	7%	9%	14%	69%	3,058
Newspaper, radio, or television advertisement	5%	12%	25%	59%	3,075

How important to you were each of the reasons listed below in your decision to enroll at this college?

	Very Important	Important	Somewhat Important	Not Important	Total
Low cost	65%	21%	8%	6%	3,103
Close to home	56%	23%	11%	9%	3,113
Reputation for good teaching	42%	31%	15%	13%	3,079
Specific educational program(s)	41%	27%	15%	18%	3,079
Minimal admission requirements	37%	28%	15%	19%	3,071
Close to work	36%	21%	14%	29%	3,067
Type of students	16%	22%	24%	38%	3,064
Have friends here	16%	18%	22%	44%	3,076
Athletics or other student activity	9%	13%	20%	57%	3,063

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How do you think of yourself?

	Percent
Primarily as a student who is employed	43%
Primarily as a student	32%
Primarily as an employee who is going to college	18%
Primarily as a parent who is going to college	8%
Total	100%
Number of Survey Respondents	3,094

What is the highest degree that you ever intend to obtain?

	Percent
Master's Degree	24%
High school diploma or GED	21%
Bachelor's Degree	20%
Academic Doctorate	9%
Undecided	9%
Professional Degree	8%
Associate Degree	6%
Certificate in a vocational program	2%
Not seeking Degree/Certificate or already have one	1%
Total	100%
Number of Survey Respondents	3,113

Have any of the following been a problem for you in reaching your academic goals?

	Major Problem	Moderate Problem	Minor Problem	Not a Problem	Total
Financial factors	18%	21%	24%	38%	3,076
Cannot get classes I need	15%	21%	27%	37%	3,067
Job obligations	15%	20%	24%	41%	3,076
Motivation to study	12%	18%	28%	42%	3,061
Uncertainty about personal/career goals	11%	16%	25%	47%	3,059
Study skills	11%	19%	28%	42%	3,062
Family obligations	10%	14%	23%	53%	3,051
Other personal problems	9%	14%	22%	55%	3,055
Quality of high school preparation	8%	13%	21%	59%	3,045
Reading and writing skills	6%	12%	22%	60%	3,062
Too much expected by instructors	5%	12%	29%	54%	3,051
Language difficulties	5%	6%	11%	79%	3,076
College rules and regulations	4%	7%	17%	73%	3,060

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Time I have lived in US

	Percent
Less than five years	9%
Between five and ten years	10%
More than ten years, not born here	17%
Born here, but parents were not	27%
At least one parent born here, grandparents not	15%
All grandparents born here	22%
Total	100%
Number of Survey Respondents	3,135

What is the highest level of education that each of your parents achieved?

	Father's	Mother's
Elementary school or Less (grades 1-6)	8%	8%
Middle School (grades 7-8)	5%	5%
Some high school/secondary school, did not graduate	10%	9%
High School/Secondary School Graduate	17%	19%
Some college, no degree	17%	19%
Two-year college degree	7%	10%
Four-year college degree	19%	17%
Advanced degree	17%	14%
Total	100%	100%
Number of Survey Respondents	3,024	3,050

What is your marital status?

	Percent
Single, never married	82%
Married or domestic partner	14%
Separated, divorced, or widowed	5%
Total	100%
Number of Survey Respondents	3,152

Do you have dependent children? (Mark all that apply)

	Percent
Have no children	85%
Have children 5 years old or younger	6%
Have children 6-18 years old	7%
Have children over 18 years old	3%
Total	100%
Number of Survey Respondents (74 people checked more than 1 response)	3,232

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If you have a disability, please indicate your disability. (Mark all that apply)

	Percent
No disability	87%
Mobility impaired	1%
Visually impaired	1%
Hearing impaired	0%
Speech/language impaired	1%
Attention deficit disorder	4%
Acquired brain injury	0%
Learning disability	3%
Psychological disability	1%
Other disability	2%
Total	100%
Number of Survey Respondents	3,138

If you have a disability, have you informed the college Disabled Students Office?

	Percent
Yes	36%
No	58%
No disability	6%
Total	100%
Number of Survey Respondents	305

Note: The above results as based on students who identified themselves as having a disability in the previous question.

B. FINANCIAL RESOURCES

Did your parent(s) claim you as an income tax dependent in the most recent year?

	Percent
Yes	26%
No	44%
Don't know	30%
Total	100%
Number of Survey Respondents	3,105

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What is your total family annual income, not including loans, grants or scholarships?

	Percent
\$0-\$13,000	14%
\$13,001-\$18,000	8%
\$18,001-\$23,000	9%
\$23,001-\$28,000	6%
\$28,001-\$33,000	8%
\$33,001-\$38,000	7%
\$38,001-\$43,000	5%
\$43,001-\$48,000	5%
\$48,001-\$58,000	7%
\$58,001 or more	29%
Total	100%
Number of Survey Respondents	2,759

How many people are in the household (including yourself)?

	Percent
One	13%
Two	16%
Three	21%
Four	24%
Five	16%
Six	6%
Seven	2%
Eight	1%
Nine or more	1%
Total	100%
Number of Survey Respondents	3,065

How many hours a week do you normally work?

	Percent
Forty hours or more	21%
20-39 hours	31%
10-19 hours	15%
Less than 10 hours	6%
I Don't work	28%
Total	100%
Number of Survey Respondents	3,114

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Are you receiving money from any public assistance program? (For example: TANF/Cal WORKS, SSI/SSDI, General Assistance, or Section 8)?

	Percent
Yes	6%
No	94%
Total	100%
Number of Survey Respondents	3,107

C. COLLEGE SERVICES

How often you've used the service

	Never	Once Ever	Once a Semester	Multiple Times Per Semester	Total
Group Orientation	82%	13%	4%	2%	2,893
Health Center	78%	9%	8%	6%	2,903
Career Center	75%	12%	8%	5%	2,896
Tutoring Services	71%	9%	7%	12%	2,911
Transfer Center	71%	13%	10%	6%	2,901
Online Orientation	60%	27%	8%	5%	2,896
Financial Aid Office	54%	12%	18%	17%	2,911
Computer Labs	47%	9%	11%	33%	2,937
Assessment Office	41%	42%	13%	4%	2,904
Counseling	33%	22%	25%	19%	2,914
Food Services	32%	8%	9%	51%	2,912
Library	25%	11%	14%	50%	2,934
Business Office	22%	11%	49%	19%	2,959
Admissions/Records	12%	21%	43%	24%	2,916
Registration	10%	18%	54%	19%	2,949
Bookstore	6%	5%	20%	69%	2,950

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Availability of service

	When Needed	Usually Available	Not Available	Not Applicable	Total
Bookstore	65%	26%	3%	7%	2,774
Registration	54%	35%	3%	9%	2,794
Library	54%	23%	3%	20%	2,721
Admissions/Records	52%	34%	4%	10%	2,760
Business Office	51%	32%	2%	15%	2,819
Food Services	51%	23%	2%	24%	2,713
Counseling	42%	28%	5%	26%	2,719
Computer Labs	38%	24%	4%	35%	2,719
Assessment Office	37%	27%	4%	32%	2,698
Online Orientation	36%	17%	3%	44%	2,682
Financial Aid Office	36%	21%	4%	39%	2,712
Tutoring Services	27%	19%	4%	50%	2,695
Health Center	27%	17%	2%	54%	2,643
Transfer Center	26%	20%	3%	51%	2,678
Career Center	24%	18%	3%	55%	2,642
Group Orientation	22%	16%	3%	60%	2,657

Your satisfaction with the service

	Very Satisfied	Somewhat Satisfied	Not Satisfied	Not Applicable	Total
Bookstore	56%	31%	6%	7%	2,725
Registration	49%	38%	4%	10%	2,741
Library	46%	28%	4%	22%	2,688
Admissions/Records	45%	38%	6%	11%	2,708
Business Office	45%	34%	3%	18%	2,761
Food Services	39%	28%	7%	27%	2,682
Computer Labs	35%	23%	4%	39%	2,690
Counseling	34%	29%	9%	28%	2,649
Assessment Office	31%	28%	5%	36%	2,638
Financial Aid Office	30%	21%	5%	44%	2,676
Online orientation	27%	21%	4%	49%	2,631
Health Center	22%	16%	2%	60%	2,619
Tutoring Services	22%	18%	4%	56%	2,662
Transfer Center	21%	19%	3%	57%	2,622
Career Center	19%	18%	4%	60%	2,608
Group Orientation	17%	16%	2%	65%	2,635

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D. COLLEGE EXPERIENCES

At this college, how often do you do each of the following.

	Often	Sometimes	Seldom	Never	Total
Ask questions or participate in class discussions	42%	40%	15%	3%	3,133
Discuss ideas from your classes with others	32%	38%	18%	12%	3,104
Work with other students in groups in class	24%	43%	24%	9%	3,112
Have serious conversations with students who differ from you	16%	23%	26%	34%	3,113
Give a presentation or performance in class	15%	37%	30%	18%	3,113
Work with others outside of class to prepare	15%	29%	28%	28%	3,100
Go to class unprepared	5%	19%	36%	40%	3,110
Skip class	2%	12%	37%	49%	3,092

How much do your courses involve the following activities?

	Very Much	Quite a Bit	Some	Very Little	Total
Memorizing from reading and lectures	46%	31%	16%	8%	3,117
Applying a new skill learned in your class work	33%	33%	26%	9%	3,091
Applying theories or concepts learned	32%	34%	24%	9%	3,080
Analyzing an argument or idea	28%	34%	25%	13%	3,095
Integrating ideas and information from multiple sources	28%	34%	29%	9%	3,090
Writing papers or reports of more than 3 pages	28%	28%	26%	19%	3,086
Writing essay exams in class	26%	26%	26%	22%	3,093
Evaluating the quality and usefulness of information	26%	33%	29%	12%	3,093
Reading materials other than the textbooks	23%	27%	32%	18%	3,087

During this school year, have you done any of the following?

	Yes	No	Total
Attended a college sporting, theater or other event	21%	80%	3,090
Tutored or taught other students	19%	81%	3,101
Participated in a community-based service project	16%	84%	3,104
Worked with instructors or other college staff out of class	12%	88%	3,098
Attended a college club meeting	9%	92%	3,089

How often do you use a computer for each of the following activities?

	Often	Sometimes	Seldom	Never	Total
Used a computer at home to do school work	75%	16%	5%	5%	3,100
Use the internet to apply, register, etc	74%	15%	6%	5%	3,082
Used the internet to get information for an assign	64%	23%	7%	6%	3,073
Use the college website	39%	34%	17%	100%	3,077
Use email or instant messaging to work on assign	32%	19%	20%	29%	3,067
Use email or instant messaging to communicate with an instructor	27%	27%	25%	22%	3,068
Used a computer on campus to do school work	20%	19%	20%	41%	3,076
Used a computer at work to do school work	18%	10%	10%	62%	3,081
Use the library website	13%	17%	25%	46%	3,063

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How would you describe your interactions with instructors?

	Often	Sometimes	Seldom	Never	Total
In general I receive prompt feedback from instructors	24%	34%	23%	19%	3,084
I talk about educational or career plans with an instructor	11%	25%	30%	35%	3,095
I discuss ideas from my readings outside class	10%	21%	26%	43%	3,092
I visit instructors during their office hours	7%	19%	29%	45%	3,090

During the last regular week of school, how many hours did you spend in each of the following activities?

	None	1-5	6-10	11-20	21-30	30 plus	Total
Class preparation	4%	41%	26%	17%	7%	5%	3,080
College-sponsored activities	78%	13%	4%	2%	1%	2%	3,072
Family responsibilities	6%	24%	23%	18%	10%	19%	3,057
Commuting	8%	48%	21%	11%	5%	8%	3,058
Socializing, TV, other recreation	6%	36%	26%	16%	7%	9%	3,078

*Outside of class/lab time, how many hours a week do you spend on campus?
(Include studying, work, library, cultural and/or leisure activities.)*

	Percent
None	36%
Three hours or less	31%
Three to six hours	16%
Six to nine hours	8%
Nine to twelve hours	4%
Twelve or more hours	6%
Total	100%
Number of Survey Respondents	3,114

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How much have your experiences at this college both in and out of class helped/improved your ability to do the following?

	Very Much	Quite a Bit	Some	Very Little	Total
Acquire a broad general education	36%	36%	20%	8%	3,079
Learn effectively on your own	33%	33%	23%	11%	3,069
Understand yourself	32%	30%	23%	16%	3,069
Set educational goals and monitor your progress	31%	29%	24%	16%	3,073
Think critically and analytically	31%	35%	24%	10%	3,062
Understand people of other racial, cultural, or ethnic backgrounds	31%	29%	23%	17%	3,071
Develop clearer career goals	29%	28%	26%	17%	3,067
Develop a personal code of values and ethics	27%	26%	25%	23%	3,070
Speak clearly and effectively	26%	32%	26%	17%	3,066
Work effectively with others	25%	30%	28%	17%	3,071
Write clearly and effectively	25%	33%	27%	15%	3,071
Use computers and other information technology	25%	24%	25%	27%	3,065
Solve numerical problems	24%	29%	26%	21%	3,063
Get a job or advance your career	20%	19%	23%	38%	3,066
Acquire job or work-related knowledge and skills	18%	24%	27%	31%	3,070
Contribute to the welfare of the community	15%	19%	29%	38%	3,054

To what extent do you agree with the following statements about faculty and staff at this college?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
I greatly admire and respect one or more instructors or staff	45%	48%	6%	1%	3,075
Instructors encourage me to take responsibility for my education	41%	51%	6%	2%	3,068
Instructors treat me with respect	40%	55%	4%	1%	3,067
Students are treated fairly at this college	38%	52%	7%	2%	3,055
Instructors are up-to-date in their field	36%	55%	7%	2%	3,059
Instructors give me honest feedback	34%	56%	9%	2%	3,047
Faculty are supportive of my education	28%	63%	7%	2%	3,083
Instructors encourage me to explore different viewpoints	28%	57%	13%	2%	3,059
Instructors are willing to spend time outside of class	28%	56%	13%	3%	3,042
Administrators and staff are supportive of my education	25%	61%	11%	2%	3,010

To what extent do you agree with the following statements?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
I would encourage others to attend this college	36%	56%	6%	2%	3,036
I would like more hands-on experience in the classroom	30%	51%	16%	3%	3,039
I would like more relevant experience outside the classroom	22%	51%	24%	4%	3,032
I would like more opportunities to work with other students	18%	44%	29%	10%	3,030
I would like to take more courses about other cultures	16%	45%	31%	8%	3,029
I would like more contact with instructors outside of classes	14%	44%	37%	6%	3,020

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To what extent do you agree with the following statements about educational practices at this college?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Does Not Apply	Total
I receive a course syllabus	45%	50%	3%	1%	1%	3,031
The policies and penalties for cheating are provided and followed	39%	51%	5%	2%	4%	3,039
Course syllabi are followed	37%	55%	6%	1%	2%	3,041
Textbooks and reading materials are useful for the courses	31%	55%	10%	2%	1%	3,056
College publications clearly and adequately reflect policies	31%	58%	6%	2%	4%	3,037
Tests cover the course material presented	27%	61%	9%	2%	1%	3,016
Enough sections of general education courses are offered	27%	52%	13%	4%	4%	3,034
Grading practices in the courses are fair	26%	64%	8%	2%	1%	3,041
All the advanced courses required for my program are offered	20%	50%	16%	5%	9%	3,036

E. CAMPUS FACILITIES AND SERVICES

	Strongly Agree	Agree	Disagree	Strongly Disagree	Does Not Apply	Total
I feel safe and secure on this campus	32%	57%	7%	2%	2%	3,064
The grounds and public areas on this campus are clean	19%	62%	12%	5%	3%	3,049
Campus buildings are clean and well maintained	19%	54%	19%	6%	2%	3,048
Food service on this campus is sufficient	16%	48%	15%	7%	14%	3,036
The parking lots are safe, well lighted, and well maintained	16%	50%	19%	10%	6%	3,055
The campus has adequate outside lighting after dark	16%	46%	19%	9%	10%	3,042
The restrooms on this campus are clean and well maintained	13%	46%	24%	13%	4%	3,046
Sufficient parking is available on campus	12%	38%	24%	21%	5%	3,043